Be a Leader

SET THE TONE — a confident, calm leader creates a constructive environment.

MAINTAIN THE FOCUS — foster a sense of purpose and optimism in your team.

ASSIGN BUDDIES TO FRONT LINE STAFF — look out for each other.

ROTATE RESPONSIBILITIES — tasks differ in complexity, difficulty, levels of stress, physical demands.

WELVE HOURS MAX! — set up shift schedules.

LEAD BY EXAMPLE — if you don’t take a break, your staff won’t.

MPOWERMENT — trust your team members.

ADDRESS ISSUES AS THEY ARISE — park your ego.

PRECTION — communicate clearly.

LIST HELP WHEN YOU NEED IT — you can’t do it all.

COGNIZE WORK WELL DONE — everybody’s important — from support levels to the front line.

URITY & SAFETY — make sure your staff are safe.

UMOUR — laughing is good!

NOVATION — think outside the box.

OPLE ARE THE RESPONSE — get out on the front line!